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City of Hayward and Fairview Fire Protection District moving to new mass notification system AC Alert

HAYWARD, Calif., June 28, 2019—The City of Hayward and Fairview Fire Protection District are introducing a new mass notification alert system in partnership with Alameda County called AC Alert.

The new AC Alert service provides a way to quickly alert members of the public in the event of a local emergency and steps people may need to take to keep themselves and family members safe.

AC Alert is replacing the CodeRED alert system in Hayward and the Fairview Fire Protection District effective July 1. The new service is free and requires subscribers to opt-in, which can be done [on-line](#), by emailing eso@hayward-ca.gov or by calling the Hayward Fire Department Emergency Service Office at (510) 583-4948.

Subscriber data from the outgoing CodeRED alert system cannot be transferred to the AC Alert service.

AC Alert users can subscribe for notifications based on multiple locations—for any residence, workplace, school or other location in Alameda County. If a safety hazard or concern arises in the area, a notification will be sent to the device entered by the subscriber.

Once an AC Alert message is received, a subscriber can confirm receipt and the system will stop sending the initial notification. If a subscriber does not confirm receipt of an alert, the system will continue to attempt to reach the subscriber using all contact data provided.

For more information, visit the Hayward Fire Department [AC Alert webpage](#).